

Putting Skills to Work in the Digital Labour Market

European Conference on ESCO and EUROPASS 26-27 June 2019, Nikosia

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Unit E2 – Skills and Qualifications

Mobilising skills in a digital labour market

People find jobs online

Employers manage HR and recruitment with IT

Skills are main tool of job matching instruments

Talent platforms are cornerstone of labour market



Difficulties finding staff

4 out of 10 employers have difficulties finding staff with the right skill set

Inefficient labour markets

Skill gaps of workforce

Digital technologies can increase efficiency and tackle skill gaps



Talent platforms

Potentially add 5.2 million jobs and increase GDP by EUR 360 billion (2015 McKinsey Global)

Higher labour market participation

More, better and faster matches

Better informed career decisions



EU goals in digital labour market

Better link education-training to labour — ensure access to the best opportunities

Ensure transparency of information on skills through systems' interoperability

Allow open-fair access to information on skills, qualifications, jobs and training

- → avoid monopolisation of data in digital labour market
- → European open standards to counteract risks of proprietary standards



European open standards

European Qualifications Framework

> Monitoring of labour market



European Commission

European open standards for an open and inclusive digital labour market

Reduce mobility barriers by reducing barriers in the digital space

Communication of skills-qualifications across languages and national standards

Understanding and trust of information



European Qualifications Framework

8-Level reference framework, covering all types and all levels of qualifications

Defined in terms of learning outcomes (knowledge, skills, responsibility & autonomy)

Translation grid for qualifications across countries



EQF Objectives

Transparency, comparability and portability of people's qualifications

Employability, mobility and social integration of workers and learners

Linking formal, non-formal and informal learning

Supporting the validation of learning outcomes acquired in different settings



Main impacts of the EQF

Development of NQFs in Europe (from 3 to 43 in 10 years time)

Interconnected landscape of EQF and (diverse) European NQFs

Development of a comprehensive "map" of qualifications in Europe

Mutual learning between European NQFs (building trust)



Monitoring of labour market

Big data analysis of skills required by employers in online vacancies

Better understand changing nature of jobs and gain insights on future skills

Inform policy makers, education providers and jobseekers-learners

CEDEFOP is preparing a Europe-wide system on behalf of the Commission





CEDEFOP's big data analysis from online job vacancies

Inform career and training decisions of individuals

Allow employment services to understand employers' requirements

Enable guidance counsellors to assess individual training needs

Training providers to revise training programmes

Policy makers to obtain up-to-date info on skill needs and new jobs created



EU reference frameworks and open standards for the digital labour market:

ESCO

New Europass



ESCO, the European classification of Skills, Competences, Qualifications and Occupations

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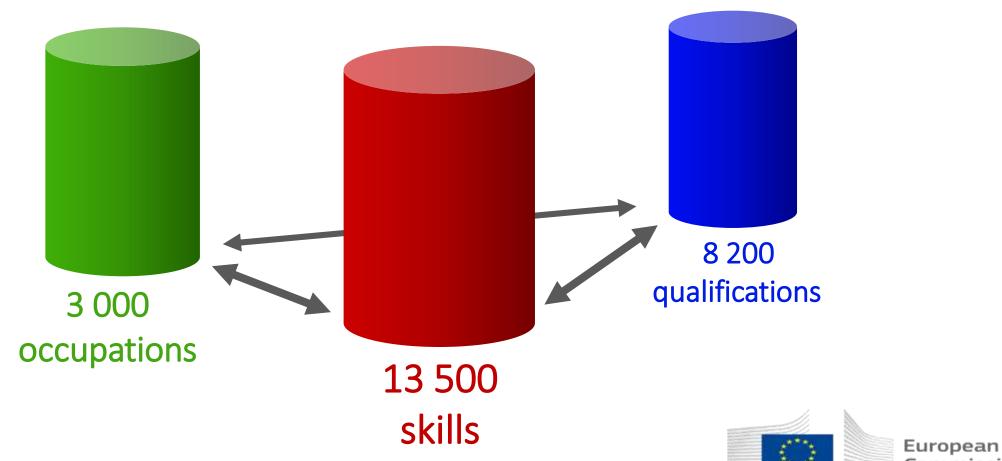
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3 ESCO pillars



European Commission

ESCO in a nutshell



Reference language for employment and education

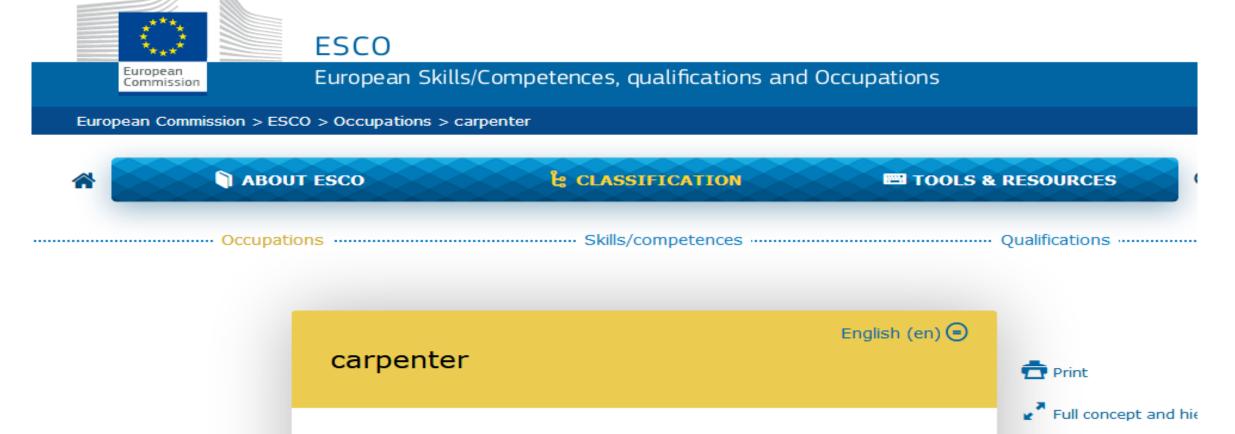
Creates a shared understanding

Helps to cooperate across borders and languages



https://ec.europa.eu/esco/portal/home





Description

Carpenters cut, shape and assemble wooden elements for the construction of buildings and other structures. They also use materials such as plastic and metal in their creations. Carpenters create the wooden frames to support wood framed buildings.

Alternative label

craftsman carpenter commercial carpenter heritage carpentry craft carpenter joiner woodworker carpentry framer Essential skills and competences apply wood finishes clean wood surface create smooth wood surface create wood joints follow health and safety procedures in construction identify wood warp inspect construction supplies install construction profiles install wood elements in structures install wood hardware interpret 2D plans interpret 3D plans join wood elements keep sawing equipment in good condition keep track of wooden elements snap chalk line sort waste transport construction supplies use measurement instruments use safety equipment in construction work ergonomically Essential Knowledge types of wood wood cuts woodworking tools Optional skills and competences answer requests for guotation apply restoration techniques

assess conservation needs



English (en)

Q, Search

မို OCCUPATIONS

- > 0 Armed forces occupations
- > 1 Managers
- > 2 Professionals
- > 3 Technicians and associate profess...
- > 4 Clerical support workers
- > 5 Service and sales workers
- > 6 Skilled agricultural, forestry and f...
- > 7 Craft and related trades workers
- > 8 Plant and machine operators and ...
- > 9 Elementary occupations

Occupations

2942 occupations The occupations pillar is one of the three pillars of ESCO. It organises the occupation concepts in ESCO. It uses hierarchical relationships between them, metadata as well as mappings to the International Standard Classification of Occupations (ISCO) in order to structure the occupations.

Each occupation concept contains one preferred term and any number of non-preferred terms and hidden terms in each of the ESCO languages.

Each occupation also comes with an occupational profile. The profiles contain an explanation of the occupation in the form of description, scope note and definition. Furthermore, they list the knowledge, skills and competences that experts considered relevant terminology for this occupation on a European scale.

ង OCCUPATIONS

- > 0 Armed forces occupations
- > 1 Managers
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- > 4 Clerical support workers
- > 5 Service and sales workers
- > 6 Skilled agricultural, forestry and f...
- 7 Craft and related trades workers
- ✓ 71 Building and related trades ...
- ✓ 711 Building frame and relat...
- > 7111 House builders
- > 7112 Bricklayers and rela...
- > 7113 Stonemasons, ston...
- > 7114 Concrete placers, c...
- > 7115 Carpenters and join...
- > 7119 Building frame and ...
- > 712 Building finishers and re...

Occupations

2942 Coccupations The occupations p ESCO. It organises ESCO. It uses hier them, metadata a International Stan

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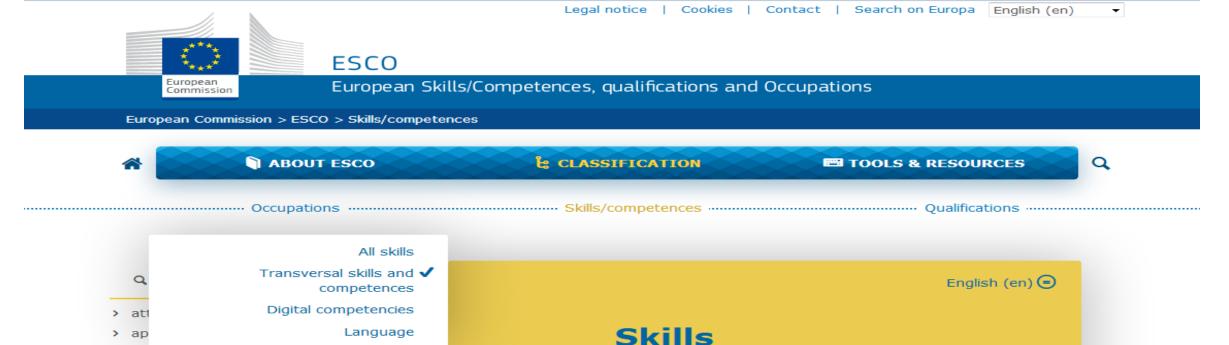
English (en) 😑

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Transversal Skills





13485 skills / competences

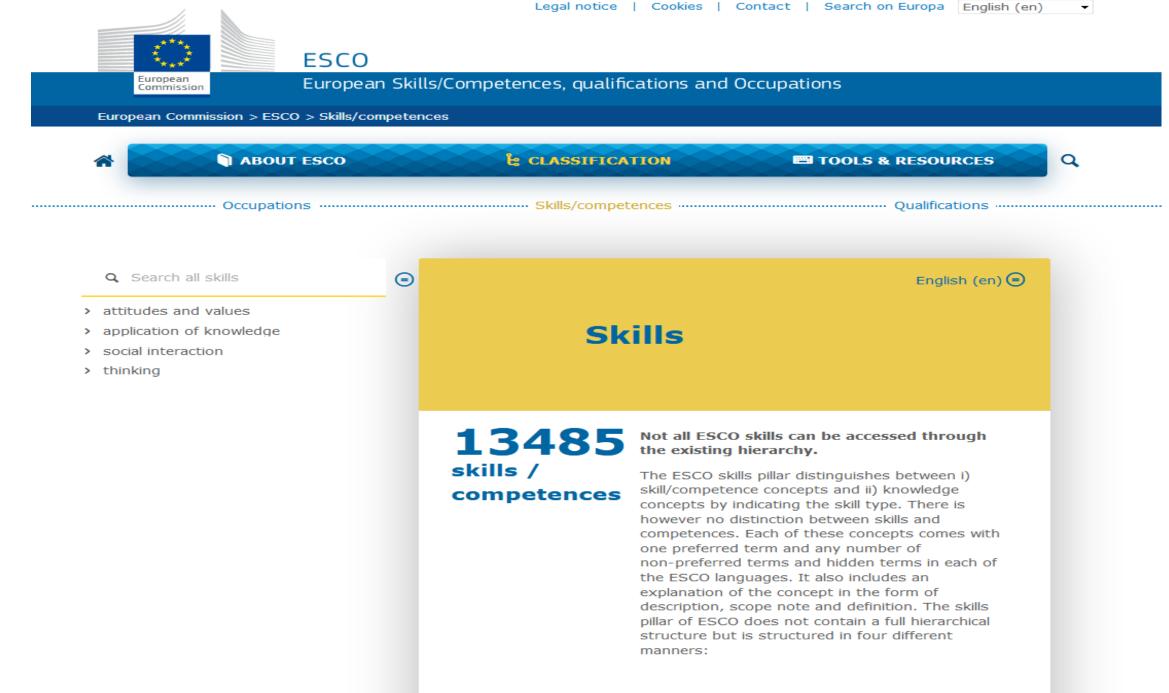
> social interaction

thinking

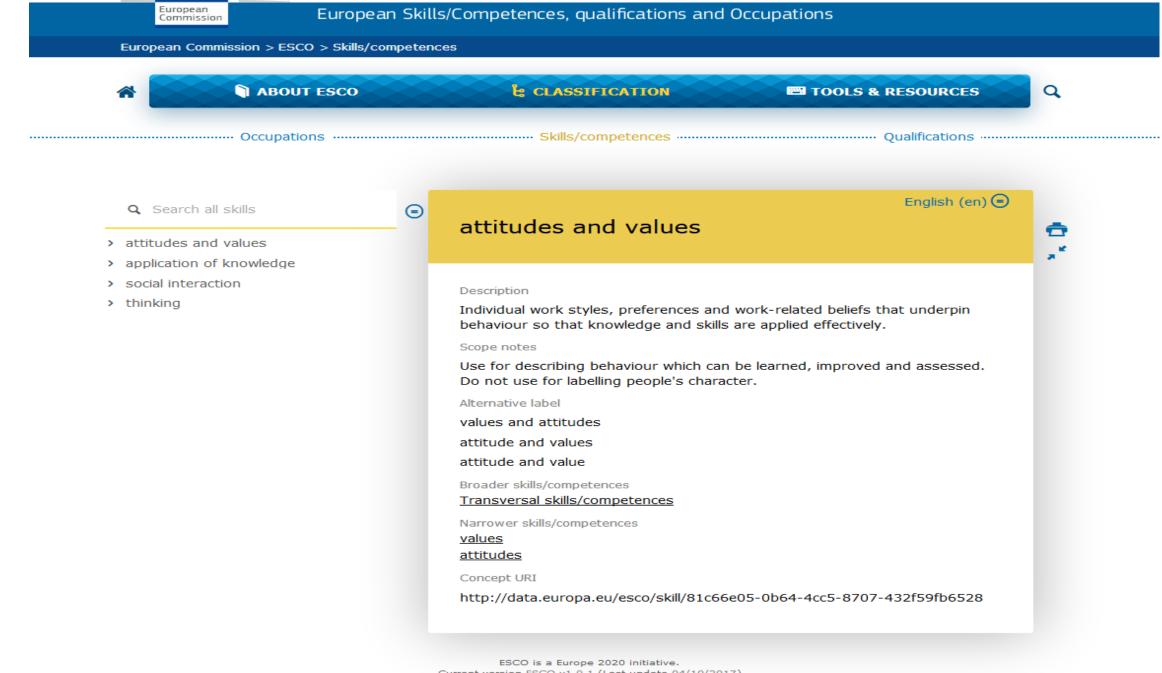
Not all ESCO skills can be accessed through the existing hierarchy.

The ESCO skills pillar distinguishes between i) skill/competence concepts and ii) knowledge concepts by indicating the skill type. There is however no distinction between skills and competences. Each of these concepts comes with one preferred term and any number of non-preferred terms and hidden terms in each of the ESCO languages. It also includes an explanation of the concept in the form of description, scope note and definition. The skills pillar of ESCO does not contain a full hierarchical structure but is structured in four different manners:

 Through their relationship with occupations, i.e. by using occupational profiles as entry



 Through their relationship with occupations, i.e. by using occupational profiles as entry



Current version <u>ESCO v1.0.1</u> (Last update <u>04/10/2017</u>) <u>DG Employment, Social Affairs and Inclusion</u> of the European Commission developed ESCO in collaboration with stakeholders and with the <u>European Centre for the Development of Vocational</u> <u>Training (Cedefop)</u> . Q Search all skills

- > attitudes and values
- > application of knowledge
- > social interaction
- > thinking

social interaction

English (en) 亘

Description

Ξ

Ability to engage effectively and in a goal-directed manner with other people encountered at work or study, e.g. with colleagues, peers, customers, clients and patients.

Alternative label

social interactions

Broader skills/competences

Transversal skills/competences

Narrower skills/competences

address an audience demonstrate intercultural competence support colleagues give advice to others use body language use questioning techniques report facts motivate others instruct others lead others negotiate compromise interact with others accept constructive criticism work in teams persuade others

Concept URI

http://data.europa.eu/esco/skill/8f18f987-33e2-4228-9efb-65de25d03330

ESCO is a Europe 2020 initiative. Current version ESCO v1.0.1 (Last update 04/10/2017) DG Employment, Social Affairs and Inclusion 🗗 of the European Commission developed ESCO in collaboration with stakeholders and with the European Centre for the Development of Vocational Training (Cedefop)

Q Search all skills

- > attitudes and values
- > application of knowledge
- social interaction

accept constructive criticism

address an audience

demonstrate intercultural competence

give advice to others

instruct others

interact with others

lead others

motivate others

negotiate compromise

persuade others

report facts

support colleagues

use body language

use questioning techniques

work in teams

> thinking

Ξ

lead others

Description

Guide and direct others towards a common goal, often in a group or team.

Scope notes

Excludes people performing management.

Alternative label

leading others

guide others

supervise others

direct others

show leadership attitude

lead

take on a leadership role

Skill type

skill

Skill reusability level

transversal skills and competences

Broader skills/competences social interaction

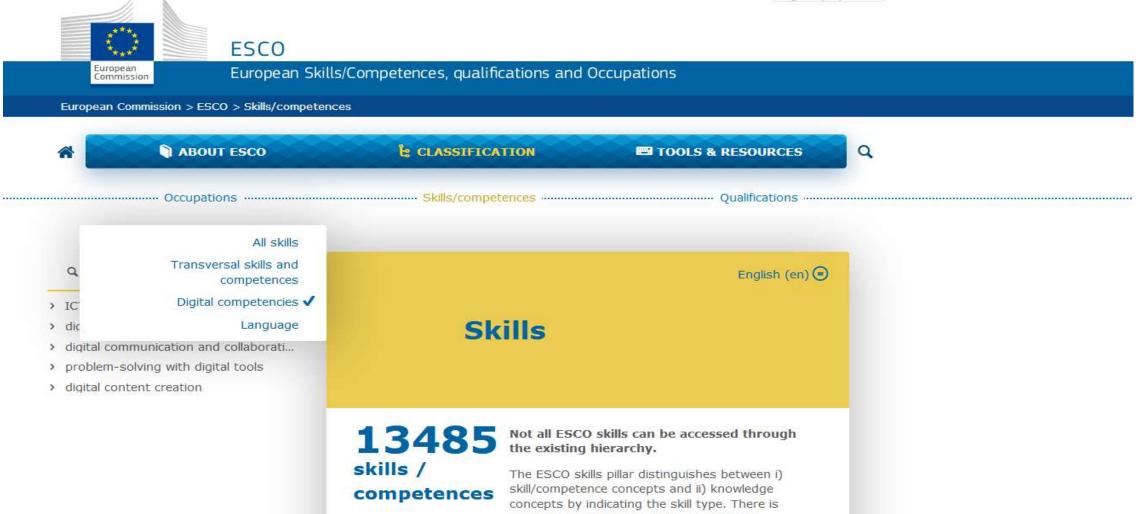
Narrower skills/competences

lead healthcare services changes supervise camera crew manage secondary school department manage aspects of airspace management lead military troops oversee animal management supervise medical residents manage multiple patients simultaneously plan procedures for cargo operations business management principles oversee assembly operations lead a team in forestry services manage volunteers in second-hand shop

manage media services department

Digital Skills





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 Through their relationship with occupations, i.e. by using occupational profiles as entry



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> ICT safety

- digital data processing
 browse, search and filter data, infor...
 evaluate data, information and digit...
 - manage data, information and digit...
- > digital communication and collabor...
- > problem-solving with digital tools
- > digital content creation

digital data processing

Description

Identify, locate, retrieve, store, organise and analyse digital information, judging its relevance and purpose.

English (en)

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Alternative label

paperless data processing data processing electronic data processing processing of data digitally Broader skills/competences <u>digital competencies</u>

=

> ICT safety

- digital data processing
 browse, search and filter data, infor...
 evaluate data, information and digit...
 manage data, information and digit...
- > digital communication and collabor...
- > problem-solving with digital tools
- > digital content creation

manage data, information and digital content

Description

Organise, store and retrieve data, information and content in digital environments. Organise and process them in a structured environment.

English (en) 😑

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Skill type

skill

Skill reusability level

transversal skills and competences

Broader skills/competences

digital data processing

Narrower skills/competences

store digital data and systems

<u>use databases</u>

manage digital documents

> ICT safety

- > digital data processing
- digital communication and collabor...
 collaborate through digital technolo...
 engage in citizenship through digita...
 interact through digital technologies
 manage digital identity
 share through digital technologies
 use online conventions of netiquette
- > problem-solving with digital tools
- > digital content creation

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digital communication and collaboration

Description

Communicate in digital environments, share resources through online tools, link with others and collaborate through digital tools, interact with and participate in communities and networks, cross-cultural awareness.

English (en) 😑

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Alternative label

digital communications

paperless communication

electronic communication

Broader skills/competences

digital competencies

Narrower skills/competences

use online conventions of netiquette share through digital technologies

ICT safety

- > digital data processing
- digital communication and collabor...
 collaborate through digital technolo...
 engage in citizenship through digita...
 interact through digital technologies
 manage digital identity
 share through digital technologies
 use online conventions of netiquette
- > problem-solving with digital tools> digital content creation

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interact through digital technologies

Description

Interact through a variety of digital technologies and understand appropriate digital communication means for a given context.

English (en) 😑

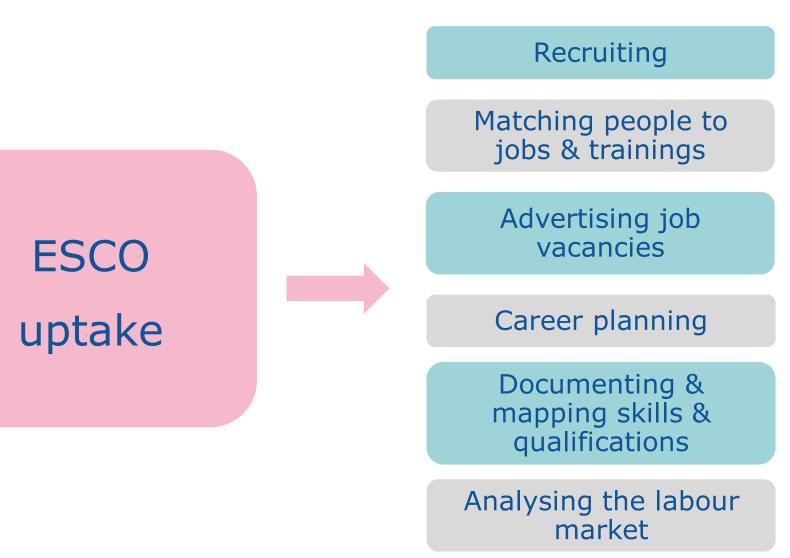
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Alternative label

communicate in digital environments use e-mail software and services using online communication tools use online communication tools communicate on-line apply online communication tools interact through ICT make use of online communication tools utilise online communication tools

data.europa.eu/esco/skill/a12057b4-6d11-4a12-ab8e-15a028ef0a6d









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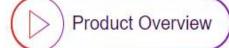
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OPENSKIMR - OPEN EUROPEAN SKILL MATCH MAKER

is a project funded by the European Union that aims to bring together talents, jobs and learnings to support people in creating their personal career routes.



SKILL MATCH MAKER

Openskimr is a life-long companion which guides talents through their career in the STEM area.



EXPERT AND TALENT COMMUNITY

Openskimr is a platform for an independent expert and talent community. People from the research consortium and the



MATCHING ALGORITHMS

The Openskimr team develops a set of algorithms which involve match-making and recommendations of jobs and



EUROPEAN CLASSIFICATION SYSTEM ESCO

Openskimr is built on the latest version of the European classification system ESCO (European Skills, Competences,

Skillab

Get in touch

Pathways to employment through technology

Artificial Intelligence (AI) driven skill assessment to better integrate refugees into labour markets

LEARN MORE



Join

English (UK) 🔹

Map your journey to a new career

GET STARTED

LEARN MORE







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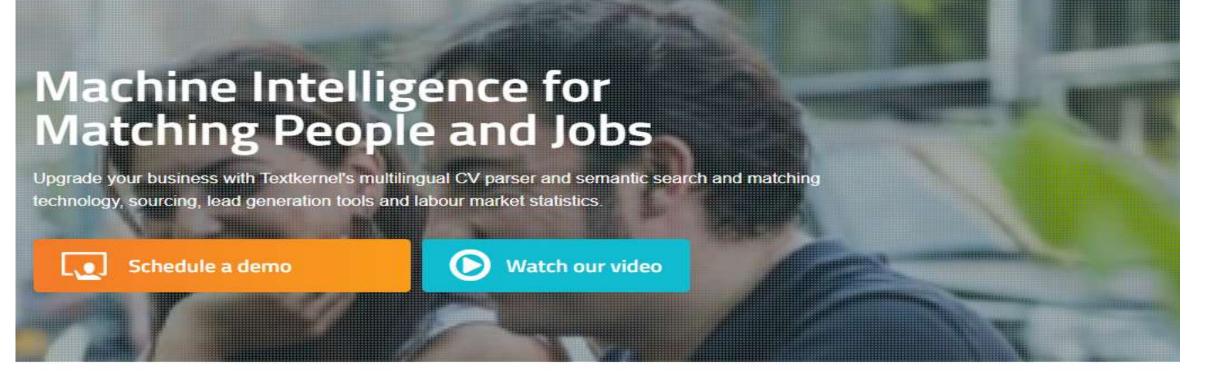
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Docebo is the only learning platform that combines formal, social and experiential learning with skills management to maximize learner performance





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NEWS & EVENTS

Innovation ist.

Making the same list as Google, Rocket Internet and Tesla – that's really something.

milch & zucker was recently listed as one of the most innovative companies in Germany by brand eins magazine.

Read more

Talent Acquisition

Modern organizations need integrated strategies for attracting, hiring, and retaining top candidates. In other words, systematized sourcing concepts – from employer branding, ingenious marketing strategies and concepts, to the integration of active sourcing.



Talent Management

In addition to the right strategy, technology is needed to reach and recruit the right candidates, and to accompany them into the organisation itself. Systematic, structured, effective, but still customised to the organisation and its needs.

Current main ESCO developments

Development of skills hierarchy

Improvement of transversal skills

Translation of skills and occupations descriptions

Preparation for ESCO version 1.1

Pilot for linking qualifications to ESCO skills



Main purposes of the skills hierarchy

Search for and retrieve systematically the 13,485 ESCO skill and knowledge concepts to facilitate

- Compilation of CVs and job vacancies
- Annotation of qualifications
- Mapping national classifications to ESCO
- Creation of skill (self-)assessment tools
- Provision of targeted career guidance
- Matching jobseekers with job vacancies based on skills



Transversal skills

Further develop ESCO transversal skills hierarchy

Need for comprehensive listing and structuring

Work to start in June 2019



Translation of descriptions of occupations and skills

Descriptions of occupations and skills only in English

Translation during 2019

Correction of mistakes



ESCO update cycle: 4 phases

- 1. Preparatory phase: collection and analysis of feedback
- 2. Scoping new ESCO version
- 3. Knowledge engineering and quality-assured translation in all ESCO languages
- 4. Release on ESCO portal



Objectives of scoping ESCO version 1.1

Changes in the labour market: new & obsolete occupations, changing nature

Changes in curricula: new knowledge and skills in education-training

Changes in terminology: changes in terms referring to occupations and skills

Changes in requirements by implementers and technological development

Opportunity to correct identified mistakes: misspellings or wrong metadata



Pilot for linking qualifications to ESCO skills

Test with candidate Member States

Examine limited number of diverse qualifications in different national databases

Different description styles

VET and Higher Education qualifications



The potential of linking qualifications to skills

Enrich information on qualifications by linking their learning outcomes to skills

Employers grasp qualifications' labour market value in a cross-border context

Individuals improve chances in labour market through better matching



New Europass



Current Europass (2004)

Citizens communicate skills and qualifications	Employers understand workers' skills and qualifications	Education and training authorities communicate learning achievements
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5 Document Templates:

- Europass CV
- Diploma Supplement

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europass

Europass приложение към сертификат^(*)

New Europass

Open to current digital evolutions and media

Dynamic in order to move from documentation to provision of wider services

Interoperable with any system through open standards

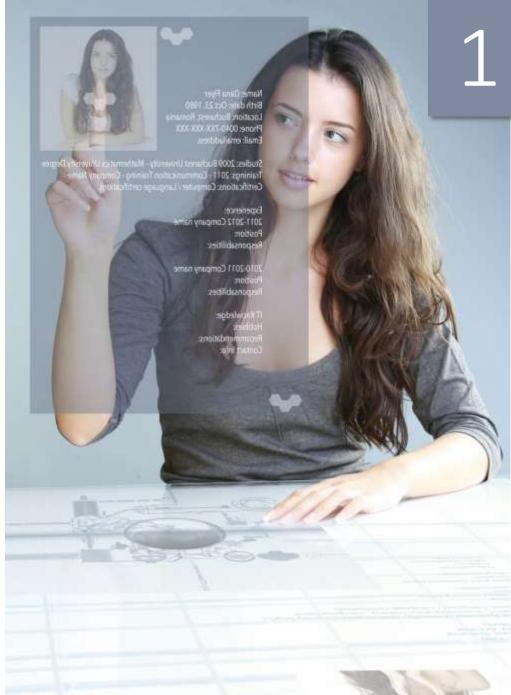
Show opportunities no matter the choice of system



New Europass Decision

Adopted by the European Parliament on 15 March 2018 and by the Council of the European Union on 12 April 2018





A digital e-portfolio for all skills & qualifications

- Manage your skills and qualifications online
- Include documents and media, such as open badges, digital qualifications or video CVs
- Create CVs and applications
- Transfer your e-portfolio to/from other services, e.g.
 Social Media or job boards



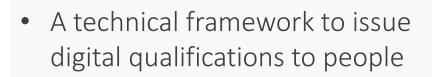


Access more job & learningopportunities in Europe

- Find the best learning opportunities for you on the Europass portal
- Find the best job for you on EURES
- Find jobs and learning offers by other providers, such as job boards, Social Media, online learning platforms
- Apply with 1 click at partner websites



3 Digital qualifications



- Fraud-proof with digital signature. Can include information on the qualification, the organisation awarding the qualification and the qualification system
- Machine-readable for online applications, job matching, etc.





One EU portal on career, skills & qualifications

- Bring together the various European websites related to skills and qualification
- Easy access to everything you need in order to plan your skills development and your career in Europe





High quality information on skills demand & supply

- Information on skills demand, skills supply and skills gaps help people to plan their training and career
- High quality results from the big data analysis of job vacancies



European Commission





THANK YOU

5

